

## About Us!

Here at Swift Security Products Ltd we pride ourselves on our commitment to providing a professional and speedy service at all times, whilst maintaining the highest quality of workmanship. Our engineers are courteous and helpful, CRB checked and Health & Safety Trained. We have most recently gained our CSCS Platinum Logo of Commitment. We are accredited to ISO9001, CHAS, Constructionline and our products are CE marked.

We have a customer showroom which offers friendly staff, complimentary brews & free car parking facilities.

Other products & services supplied include:

- \* Roller Shutters
- \* Fencing
- \* Railings
- \* Handrails
- \* Gates
- \* Anti-Scaling Devices
- \* Anti-Ram Devices
- \* Security Grilles
- \* Steel Doors
- \* Alarms
- \* Access
- \* CCTV
- \* Children's Playground Equipment
- \* Street Furniture
- \* 24 Hour Emergency Callout Service

For further information please do not hesitate to contact our office on 01706 647355 or visit our showroom.

## Showroom Opening Hours

Day	Hours
Monday	8:00am - 5:00pm
Tuesday	8:00am - 5:00pm
Wednesday	8:00am - 5:00pm
Thursday	8:00am - 5:00pm
Friday	8:00am - 5:00pm
Saturday	Pre - Arranged Works & Emergency Callouts
Sunday	Pre - Arranged Works & Emergency Callouts

Swift Security Products Ltd

01706 647355

[www.swiftsecurityproducts.co.uk](http://www.swiftsecurityproducts.co.uk)

We operate a 24 hour callout service outside of these hours.



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[sales@swiftsecurityproducts.co.uk](mailto:sales@swiftsecurityproducts.co.uk)

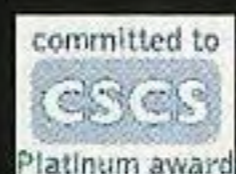


## Operating & Maintenance Manual

Contents:

- \* Operating Instructions
- \* Health & Safety Awareness
- \* Maintenance Awareness

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Thank you for choosing a 'Swift Security Product' roller shutter or garage door for your security requirements. We hope that you are happy with the installation and finished product.

All our installations are carried out by our fully trained professional personnel. All works are completed to a very high standard and come complete with a 12 month warranty.

We are proud of all our products and services and as we offer a 24 hour callout service you will never be unable to reach us.

We strongly recommend that all roller shutters are serviced every 12 months, helping prevent any problems.

Please take some time to read the information enclosed in this leaflet. If you have any queries please do not hesitate to contact our office on 01706 647355 and we will be more than happy to help.

Roller Shutters operate via the curtain being fitted to a steel roller (barrel) at the top. This roller revolves to wind up or down the shutter curtain that glides within the guides at either side.

MANUAL ROLLER SHUTTERS are spring loaded to be manually lifted up & down. These are locked via bullet pins at either side of the shutter.

ELECTRICALLY OPERATED versions have an electric tubular motor fitted within one end of the barrel and depending on the weight of the curtain the other end may have a safety brake fitted. Tubular motors are rated to operate NO MORE THAN 4 MINUTES every hour. These can be operated via remote control, key switch or rocker switch.

**SAFETY BEAM/ PHOTOCCELL:** The photocell detects physical obstructions by projecting an infra-red beam across the door opening. If the beam is interrupted whilst the door is in motion, the photocell will stop and reverse the door automatically.

## Health & Safety Awareness

It is vital for yours and other persons safety that you follow these instructions:

- 1) Do not allow children to play with the shutter controls
- 2) Keep the controls in a safe place
- 3) Always watch the door when it is in motion and keep other persons away until the door has come to a stop
- 4) Frequently examine the installation for signs of wear or damage
- 5) Do not use if repairs or adjustments are needed
- 6) Always ensure there are no obstructions before operating the shutter

The following instructions should be carried out on regular service checks by qualified Swift personnel:

- 1) Always isolate control system whenever maintenance is being carried out
- 2) Ensure safety beam is operational
- 3) If fitted for safety reasons ensure safety brake is operational
- 4) Always isolate the electrical supply before removing the shutter box cover
- 5) For servicing, the electrical supply should be disconnected and a test switch installed which should ONLY be used by the qualified person servicing the unit.
- 7) Ensure ONLY qualified personnel are allowed to service the shutter

### SAFETY BRAKE

Depending on the weight of the curtain and to comply with British & European Standards, a brake may be fitted to provide additional safety. This will arrest the descent of the shutter if there is a failure in the motor.

The brake may LOCK if the shutter curtain jams in such a way that a rapid rotation of the rollers occurs.

Operation of the brake will disconnect the motor from the electrical supply. This cannot be re-connected until the brake has been re-set. Re-setting must be carried out by Swift Security Products.

## Important Safety Instructions

### MANUAL OVERRIDE FACILITY.

Thieves in today's society are all too aware of roller shutter security. As such, we hide our manual override facility under the canopy. In the event of an emergency please contact our 24 hour emergency service on 01706 647355.

### PROHIBITED USE

Under no circumstances must this door be used for lifting materials and or a person.

If removable side guides are fitted, these MUST be correctly fitted in position and locked before the shutter is raised or lowered.

## Maintenance

It is strongly recommended that a preventative maintenance contract be arranged with Swift Security Products.

The following procedures should be regularly checked:

- 1) The shutter curtain is operating smoothly when opening & closing
- 2) The shutter guides are clean & free from any damage or materials that might jam the shutter curtain.

### ELECTRICALLY OPERATED SHUTTERS

The motor limit switches should be checked to ensure they are stopping the shutter curtain in the right place when:

- 1) In the closed position so that the auto locking is set correctly
  - 2) In the opening position so that the bottom rail is visible under the shutter and is well engaged in the side guides
  - 3) The motor is not being strained
  - 4) The rollers revolve smoothly and there are no unusual noises
- If fitted, the safety brake is revolving smoothly
- 5) All covers are undamaged and secure
  - 6) The fixings attaching the shutter to the building are undamaged and secure
  - 7) The electrical controls and safety features are all operating correctly